

Help/Text Lines	Operational Status	Contact
Alternatives to Domestic Violence (ADV) A Division of Bergen County Dept of Human Services	<ul> <li>Can be Immediately reached 24 hours per day/7 days per week</li> <li>Crisis Intervention, Counseling, Legal Assistance &amp; Education/Training Available</li> </ul>	201-336-7575
Domestic Violence	<ul> <li>Can be Immediately reached 24 hours per day/7 days per week</li> </ul>	1-888-843-9262
Sexual Violence	<ul> <li>Can be Immediately reached 24 hours per day/7 days per week</li> </ul>	1-888-264-RAPE
Addiction	<ul> <li>Can be Immediately reached 24 hours per day/7 days per week to support those with an addiction and their loved ones.</li> </ul>	201-589-2976 [call or text]
2NDFLOOR for Youth	<ul> <li>Can be Immediately reached 24 hours per day/7 days per week</li> </ul>	1-888-222-2228 [call or text]
National Suicide Prevention Line	<ul> <li>Can be Immediately reached 24 hours per day/7 days per week</li> </ul>	1-800-273-8255
Nacional de Prevención del Suicidio	<ul> <li>Can be Immediately reached 24 hours per day/7 days per week -<u>En Español</u></li> </ul>	1-888-628-9454
Crisis Text Line	<ul> <li>Can be Immediately reached 24 hours per day/7 days per week</li> </ul>	Text HOME to 741741
Crisis Text Line for Schools	<ul> <li>Can be immediately reached 24 hours per day/7 days per week</li> <li>Use the <u>Crisis Textline Toolkit</u> - to connect students to mental health support</li> </ul>	Anyone can text SCHOOL to 741741
Help During COVID-19	<ul> <li>Can be Immediately reached 24 hours per day/7 days per week in NJ to obtain</li> <li>General information on how to stay safe, test sites, financial assistance, unemployment, donations, food, and other non-medical needs.</li> </ul>	Dial: 2-1-1
Medical COVID-19 Questions	<ul> <li>Can be Immediately reached 24 hours per day/7 days per week</li> </ul>	1-800-962-1253



Emotional Support - NJ Mental Health Cares	<ul> <li>New Jerseyans can call for free, confidential support.</li> <li>8 a.m. to 8 p.m. seven days a week</li> </ul>	1-866-202-HELP (4357)
HERO line for Bergen County Law Enforcement, First Responders and Healthcare Pros., operated by Care Plus NJ	<ul> <li>For those on the frontlines of the COVID-19 crisis, and immediate family members of frontline workers.</li> <li>Monday – Friday from 9 a.m. to 8 p.m.</li> </ul>	1-551-800-HERO (4376)
Veteran & First Responder Line, Strive Health of Paramus	<ul> <li>This service is specifically designed for First Responders and Hospital/Healthcare workers on the front-lines of Covid-19</li> <li>7am-7pm with reroute to call-center after these hours</li> <li>Provides confidential, trauma- informed, and in-network treatment programs</li> <li>Services for mental health and substance use issues via telehealth video technology.</li> </ul>	1-800-530-1250 telehealth@vfrhealthcare.com
West Bergen Mental Healthcare Warm Line	<ul> <li>For medical staff, first responders and others in need.</li> <li>9 am - 5 pm</li> </ul>	201-688-7098

Crisis / Rapid Access for Adults	Operational Status	Contact
Psychiatric Emergency Screening Program (PESP)/ 201-262-HELP Care Plus	<ul> <li>Fully operational</li> <li>Conducting assessments in person and via telehealth, when possible</li> </ul>	201- 262 – HELP [4357] Can be called 24 hours per day, 7 days per week. If all lines are busy and you feel that you or someone is in danger, please hang up and call 9-1-1.
Crisis/Wellness and Support Center/ Early Intervention Support Services (EISS) "Mental Health Urgent Care Clinic" CBH Care	<ul> <li>Accepting new referrals, <i>call first</i></li> <li>Providing telehealth services</li> <li>Services available for all Bergen County residents including medical staff and first responders</li> </ul>	201-957-1800 Can be called 24 hours per day, 7 days per week.



Crossroads to Wellness/ Intensive Outpatient Treatment and Support Services (IOTSS)	<ul> <li>Accepting new referrals, <i>call first</i></li> <li>Providing telehealth services, when possible</li> <li>Face to Face in the community for essential services only</li> </ul>	201- 986- 5037 Can be called 24 hours per day, 7 days per week.
Care Plus  -Passaic Wellness Respite Services -Essex Wellness Respite Services Collaborative Support Programs of New Jersey  https://cspnj.org/welln essrespite/	<ul> <li>Wellness Respite is fully operational and accepting new referrals for in-person services effective June 8</li> <li>Respite is a safe alternative to an inpatient psychiatric hospitalization</li> <li>Wellness House Stay and Intensive Outreach</li> <li>A peer-run initiative, Respite staff provide 24/7 peer to peer support in working through a behavioral health crisis</li> </ul>	Passaic Wellness Respite Services (Bilingual in Spanish) 862-239-9896  Essex Wellness Respite Services 862-229-1401  Open 24 hours
Crisis/Rapid Access for Youth and Families	Operational Status [specify ages served]	Contact
Children's Mobile Response and Stabilization Services  CarePlus NJ  NEW- video and flyer on Children's Mobile to show families	<ul> <li>Fully operational; serves youth up to the age of 21 and their families</li> <li>Services provided via telehealth, telephone if families prefer, and in person as appropriate.</li> <li>Intake Telehealth session is offered within 1 hour of the initial call to PerformCare, or may be scheduled within 48 hours.</li> <li>Case Management is provided for up to 8 weeks via telephone.</li> </ul>	Parents/ caregivers must call the NJ Children's System of Care (PerformCare) to request service and explicitly describe the "crisis."  Can be immediately reached 24 hours per day, 7 days per week:  1-877-652-7624  If a family member reports that they called PerformCare but didn't get linked to Mobile, please email Jaimed@careplusni.org and Danad@careplusnj.org
Bergen County Division of Family Guidance's <b>Crisis</b> <b>Line</b>	<ul> <li>Available 24/7 for youth, families, law enforcement, school personnel and mental health professionals</li> <li>Assistance is immediate and offered at no cost to families</li> <li>Services are offered via telehealth/telephone</li> <li>Services include: Crisis intervention, psychotherapy, psychiatry, residential and prosocial</li> </ul>	For immediate assistance, please contact the Crisis Line at 201-336-7360.  For any questions about our available services, including referral, you may also contact fgintake@co.bergen.nj.us



Adult Partial Hospitalization	Operational Status	Contact
(APH)/Partial Care Bergen New Bridge Medical Center APH/MICA (mental	<ul><li>Accepting new referrals</li><li>Fully operational at this time</li></ul>	800-730- 2762 www.newbridgehealth.org
illness chemical addiction) Adult Comprehensive Behavioral Healthcare (CBH Care)	<ul> <li>Accepting new referrals</li> <li>Providing services via telehealth</li> <li>Reopened to select residential consumers on 7/14/20</li> <li>Reopening to select existing consumers on 9/28/2020</li> </ul>	201-646-0195
Geriatric Partial Care (CBH Care)	<ul> <li>Accepting new referrals</li> <li>Providing services via telehealth and face to face contact in community based on clinical need</li> <li>Reopened to select residential consumers on 9/14/2020</li> </ul>	201-646-0195
Care Plus Partial Care	<ul><li>Accepting new referrals</li><li>Providing telehealth services</li></ul>	201-265-8200
High Focus Partial Care/Intensive Outpatient (IOP)	<ul> <li>Accepting new referrals</li> <li>Operating on normal schedule via telehealth platform</li> </ul>	201-291-0055
North Jersey Friendship House	<ul> <li>Partial Care</li> <li>Accepting New Referrals</li> <li>Providing Telehealth Services</li> <li>Vocational and Pre-vocational training</li> <li>Supported Employment</li> </ul>	201-488-2121  www.njfriendshiphouse.org
Vantage Health System Partial Care	<ul> <li>Accepting new referrals</li> <li>Providing services via telehealth</li> <li>Opened to select residential consumers</li> <li>Reopened to select existing consumers</li> </ul>	201 -567- 0059
Ramapo Ridge Psychiatric Hospital Adult Partial Hospital	<ul> <li>Accepting new referrals</li> <li>Providing telehealth services</li> </ul>	201 -848-5500
West Bergen Mental Healthcare	<ul> <li>Accepting new referrals</li> <li>Providing telehealth services</li> </ul>	201-485-7172



Youth Partial	Operational Status	Contact
Hospitalization /Partial Care	[specify ages served]	
New Directions, operated by CBH Care	<ul> <li>Accepting new referrals; serves youth 12-18 years old</li> <li>Provides individual and group sessions via telehealth services</li> </ul>	201-646-0333
Adult Partial	Operational status	Contact
Hospitalization / IOP	[specify ages served ]	
Strive	<ul> <li>Accepting new clients aged 18+.</li> <li>Provides individual counseling, groups and psychiatry evals via telehealth services.</li> <li>All commercial and Medicaid insurance accepted.</li> </ul>	201-565-2920
The Counseling Center at FairLawn	<ul> <li>Accepting new clients aged 17+</li> <li>Provides individual counseling</li> <li>Access to psychiatric ANP for medication management</li> <li>All commercial insurance; sliding scale for uninsured or Medicaid/care clients</li> </ul>	201-797-0001 https://fairlawncounselingc enter.com/
Youth Partial	Operational Status	Contact
Youth Partial Hospitalization / IOP Strive	Operational Status     [specify ages served]      Accepting new clients aged 12-18.     Provides individual counseling, groups and psychiatry evals via telehealth services.     All commercial and Medicaid insurance accepted.	<b>Contact</b> 201-565-2920
Hospitalization / IOP	<ul> <li>[specify ages served]</li> <li>Accepting new clients aged 12-18.</li> <li>Provides individual counseling, groups and psychiatry evals via telehealth services.</li> </ul>	
Hospitalization / IOP Strive The Counseling	<ul> <li>[specify ages served]</li> <li>Accepting new clients aged 12-18.</li> <li>Provides individual counseling, groups and psychiatry evals via telehealth services.</li> <li>All commercial and Medicaid insurance accepted.</li> <li>Accepting new clients aged 17+</li> <li>Provides individual counseling</li> <li>Access to psychiatric ANP for medication management</li> <li>All commercial insurance; sliding scale for</li> </ul>	201-565-2920 201-797-0001 https://fairlawncounselingc



Behavioral Health Home (BHH) Care Plus	<ul><li>Accepting new referrals</li><li>Providing telehealth services</li></ul>	201- 265- 8200 ext 5443
Program of Assertive Community Treatment (PACT) Bridgeway Rehabilitation Srvs.	<ul> <li>Accepting new referrals</li> <li>Providing telehealth services, when possible</li> </ul>	201-880-8321
Integrated Case Management Services (ICMS)/ Community Support Services (CSS) Care Plus	<ul> <li>Accepting new referrals</li> <li>Providing telehealth services, when possible</li> <li>Face to Face in the community for essential services expanded based on need</li> <li>Transportation for clients to essential medical services/urgent matters</li> </ul>	201- 478- 4162
Community Support Services (CBH Care)	<ul> <li>Accepting new referrals, call first</li> <li>Providing services via telehealth and face to face in community based on clinical need</li> <li>Assisting with urgent matters including medical appointments and medication monitoring</li> <li>Onsite pharmacy and medication delivery available</li> </ul>	201-296-6022
Projects for Assistance in Transition from Homelessness (PATH) Comprehensive Behavioral Healthcare (CBH Care)	<ul> <li>Accepting new referrals</li> <li>Providing services via telephone</li> <li>Continuing to assist consumer with housing placement</li> </ul>	201-296-6008
Transition Services (MH Justice Involved Services/ Jail Diversion) Care Plus	<ul> <li>Accepting new referrals</li> <li>Providing telehealth services, when possible</li> <li>F2F in the community for essential services/expanded based on clinical need</li> <li>Transportation for clients to essential medical services/urgent matters</li> </ul>	201- 478- 4166



Youth Outreach/ Care Management Programs	Operational Status [specify ages served]	Contact
Bergen's Promise Care Management Organization <a href="http://www.bergenspromise.org">http://www.bergenspromise.org</a>	<ul> <li>In full virtual operation serving youth up to the age of 21 and their families.</li> <li>Care Managers are in contact with the families and virtual Child and Family team meetings are being held.</li> </ul>	For referral to services, parents/caregivers call the NJ Children's System of Care 24/7 at 1-877-652-7624.
An <u>overview video</u> of the NJ Children's System of Care, Bergen's Promise and BergenResourceNet. org		For CMO enrolled youth, to contact a youth's Care Manager, call: 201-712-1170 and use the phone directory. Our on-call service is available 24/7
Adult Shelter/ Housing	Operational Status	Contact
Advance Housing	<ul> <li>Accepting new referrals</li> <li>Providing telehealth and in-person services</li> </ul>	201- 498- 9140
Rapid Re-Housing for Families and Individuals (RRHFI) Care Plus	<ul> <li>Accepting new referrals</li> <li>Providing telehealth services</li> <li>Face to face in the community for essential services/expanded based on need</li> <li>Transportation for clients to essential medical services/urgent matters</li> </ul>	201- 265- 8200 ext. 5440
Bergen County Housing Health and Human Services Center (BCHHHSC) Shelter	<ul> <li>Not taking in new guests</li> <li>Focusing on current housing applications</li> <li>Call 211 hotline for additional shelter/housing information</li> </ul>	201- 336 -6480
Youth and Family Shelter/ Housing	Operational Status [specify ages served]	Contact
Bergen County Division of Family Guidance	<ul> <li>Bergen's Place Youth Shelter is fully operational, 24/7.</li> <li>Provides emergency shelter and homeless prevention services for at-risk youth (ages 11-17)</li> </ul>	For immediate assistance, please contact the Crisis Line at 201-336-7360.  For any questions about our available services, including referral, you may also contact fgintake@co.bergen.nj.us



Adult Outpatient [OPD] Mental Health Treatment	Operational Status	Contact
Advance Counseling Center	<ul> <li>Accepting new referrals with Medicaid and self-pay</li> <li>Providing telehealth therapeutic and psychiatric services.</li> </ul>	201-498-9140, press Option # 2
Bergen New Bridge Medical Center	<ul> <li>Accepting new referrals</li> <li>Fully operational at this time</li> <li>Providing telehealth services, when possible</li> </ul>	800- 730-2762 www.newbridgehealth.org
Care Plus	<ul> <li>Accepting new referrals</li> <li>Providing face-to-face and/or telehealth individual, family and group therapy, psychiatric evaluations and medication monitoring</li> </ul>	201-986-5000 https://www.careplusnj.org
Maternal and Family Center (MFC) CarePlus-NEW!	<ul> <li>Accepting new referrals via telehealth</li> <li>Offers mental health services to prenatal, pregnant, and women up to two years postpartum, and their families</li> <li>Includes grief and loss, substance use disorder treatment, and teens who are pregnant or post-partum</li> <li>Provides psychiatry, therapy, and case management services</li> </ul>	201-986-5000 - Ask for the Maternal and Family Center (MFC)  https://www.careplusnj.org
Children's Aid & Family Services	<ul> <li>Accepting new referrals</li> <li>Providing tele-health and therapeutic services</li> <li>Case management and treatment planning</li> </ul>	201-740-7082 <u>www.cafsnj.org</u>
Coordinated Specialty Care Care Plus	<ul> <li>Accepting new referrals</li> <li>Providing telehealth psychiatry, therapy (individual, family, group) and case management/supportive services via telehealth</li> <li>Injectable medications offered on-site</li> </ul>	201-986-5010
Korean American Outreach Program (KAOS) Care Plus	<ul><li>Accepting new referrals</li><li>Providing telehealth services</li></ul>	201- 265- 8200 Ext 5280
	<ul> <li>Accepting new referrals</li> <li>Providing telehealth services</li> <li>Injectable medication available on site</li> </ul>	201-646-0915



Comprehensive Behavioral Healthcare [CBH Care]	<ul> <li>On site pharmacy and medication delivery available</li> </ul>	
Intensive Family Support Services (IFSS) (CBH Care)	<ul> <li>Accepting new referrals</li> <li>Family Support via Zoom Tuesday evenings from 7-9 pm</li> <li>Limited respite available</li> <li>Providing telephonic services</li> <li>Spouse Support Group via Zoom Thursdays at 2pm</li> </ul>	201-296-6011
	<ul> <li>Sunday Coffee Talk Support Group via Zoom at 10am</li> </ul>	
Postpartum Mood Disorder Treatment Center (CBH Care)	<ul> <li>Accepting new referrals of all women in Bergen County who are experiencing postpartum depression</li> </ul>	1-800-328-3838 for referral to CBH Care
ochier (obri oare)	Providing telehealth services	10.00.00 to 02.1.00.0
Hackensack University Medical Center	<ul><li>Not accepting new referrals</li><li>Providing telehealth services</li></ul>	551- 996 -2000
National Alliance on Mental Illness (NAMI) Greater Bergen	<ul> <li>Provides family support groups via Zoom on Tuesdays at 12 pm and Wednesdays at 7 pm</li> <li>Providing services via telephone</li> </ul>	201-935-6264 www.naminj.org to register
NJ PROMISE Children at High Risk for Psychosis (CHRP) Care Plus	<ul> <li>Accepting new referrals</li> <li>Providing telehealth psychiatry, therapy (individual, family, group)</li> </ul>	201-986-5010
Ramapo Ridge Psychiatric Hospital	<ul><li>Accepting new referrals</li><li>Providing telehealth services</li></ul>	201- 848-5500
Vantage Health System OPD	<ul> <li>Accepting new referrals</li> <li>Providing telehealth, psychiatric assessments, face to face services also available after screening</li> <li>Medication management and therapy</li> <li>Injectable medications available on site</li> <li>On site pharmacy services available as well as in home delivery services</li> </ul>	201- 567-0059
West Bergen Mental Healthcare	<ul><li>Accepting new referrals</li><li>Providing telehealth services</li></ul>	201-485-7172



Youth and Family Outpatient Mental Health Treatment	Operational Status	Contact
Care Plus	<ul> <li>Accepting new referrals</li> <li>Providing face-to-face and/or telehealth individual, family and group therapy, psychiatric evaluations and medication monitoring</li> </ul>	201-986-5000 https://www.careplusnj.org
Comprehensive Behavioral Healthcare (CBH Care)	<ul> <li>Accepting new referrals</li> <li>Providing individual and family therapy telehealth services as well as psychiatric evaluations and medication monitoring</li> <li>Onsite pharmacy and medication delivery available</li> </ul>	201-646-0915
West Bergen Mental Healthcare	<ul> <li>Accepting new referrals</li> <li>Providing telehealth individual, family and group services</li> </ul>	201-485-7172

Hospital / Inpatient Care	Operational Status	Contact
Bergen New Bridge Medical Center	Accepting patients	800 -730- 2762 www.newbridgehealth.org
Englewood Hospital	<ul> <li>Accepting admissions through emergency department only</li> <li>Maintaining social distancing guidelines</li> </ul>	201- 894- 3000
Ramapo Ridge Psychiatric Hospital – Psychiatric Inpatient	Accepting new patients on a case by case basis	201- 848- 5500
Peer to Peer Family Support	OPERATIONAL STATUS	Contact
Family Support Organization of Bergen County	Fully operational with in- community workshops Parent2Parent support groups WARM line 9AM -5pm 201-796-6209 x 102	201-796-6209 x107 http://www.fsobergen.org
Food and Daily Needs Resources		

Check the <u>Community Events Calendar</u> and <u>BergenResourcenet Facebook</u> for local food drive announcements

Food Insecurity Resources on BergenResourcenet



Diapers and Formula - Children's Aid & Family Services offers through the Baby Basics program

Contact Sara Huisking at (201) 740-7009 or log onto: https://cafsnj.org/baby-basics/

COVID-19 Information and Resources for Parents, Individuals, Families and All: https://mhanational.org/covid19

Tutoring - Contact the Director of Special Services in the school district and/or speak to the student's school case manager. Search BergenResourceNet.org by 'Tutor' 'Tutoring' keyword; search the other county ResourceNets as well (you can access them from <a href="http://www.niresourcenet.org">http://www.niresourcenet.org</a>

Financial and Legal Resources	Operational Status	Contact
COVID LEGAL, SOCIA	L SERVICE resources on BergenResourceNet	
COVID FINANCIAL, OC	CCUPATIONAL resources on BergenResourceNet	
Lead Hazard	Currently accepting applications for financial	Jessica Speer, Coordinator
Reduction	assistance for lead abatement in the home. This	224 224 2722
Program-Bergen	helps families that may face the struggle of	201 634 2796
County- Dept. of	homelessness due to childhood lead poisoning.	
Health Service	Lead poisoning affects the development of a child and adversely affects the whole family	
	emotionally	
	Applications available on Bergen County website	
	pphoenions aramazis on Dergen county mozent	
	https://www.co.bergen.nj.us/environmental-health/hud-le	
	ad-abatement-grant	
Adult Protective	Providing telephonic services	201- 368- 4300
Services (APS)	<ul> <li>Conducting limited home visits</li> </ul>	
	Coordinating with Law Enforcement to conduct	
	well checks if unable to get in contact	
Bergen County Board	Accepting Applications	201- 368- 4200
of Social Services	No Face to Face services	
(BCBSS)		
Mental Health Law	Accepting referrals via telephone	201- 634-2760
Project (MHLP)	Building/courts are closed to public, with	
	exception of emergent actions	
	Postponing upcoming Social Security hearings	
Social Security	Accepting Applications	1- 800 -772- 1213
Administration (SSA)	No Face to Face services	



If you have exhausted all of the resources listed herein and beyond, but cannot meet the needs of an individual, family or community group, please email specific needs to:

Michele Hart-Loughlin at <a href="mloughlin@co.bergen.nj.us">mloughlin@co.bergen.nj.us</a>